

FIG. 1

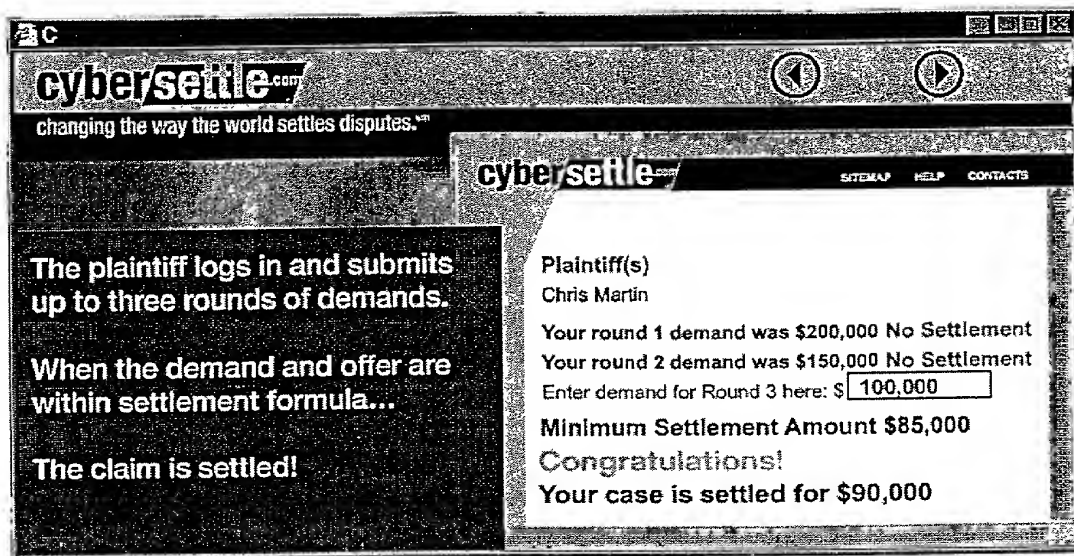


FIG. 2

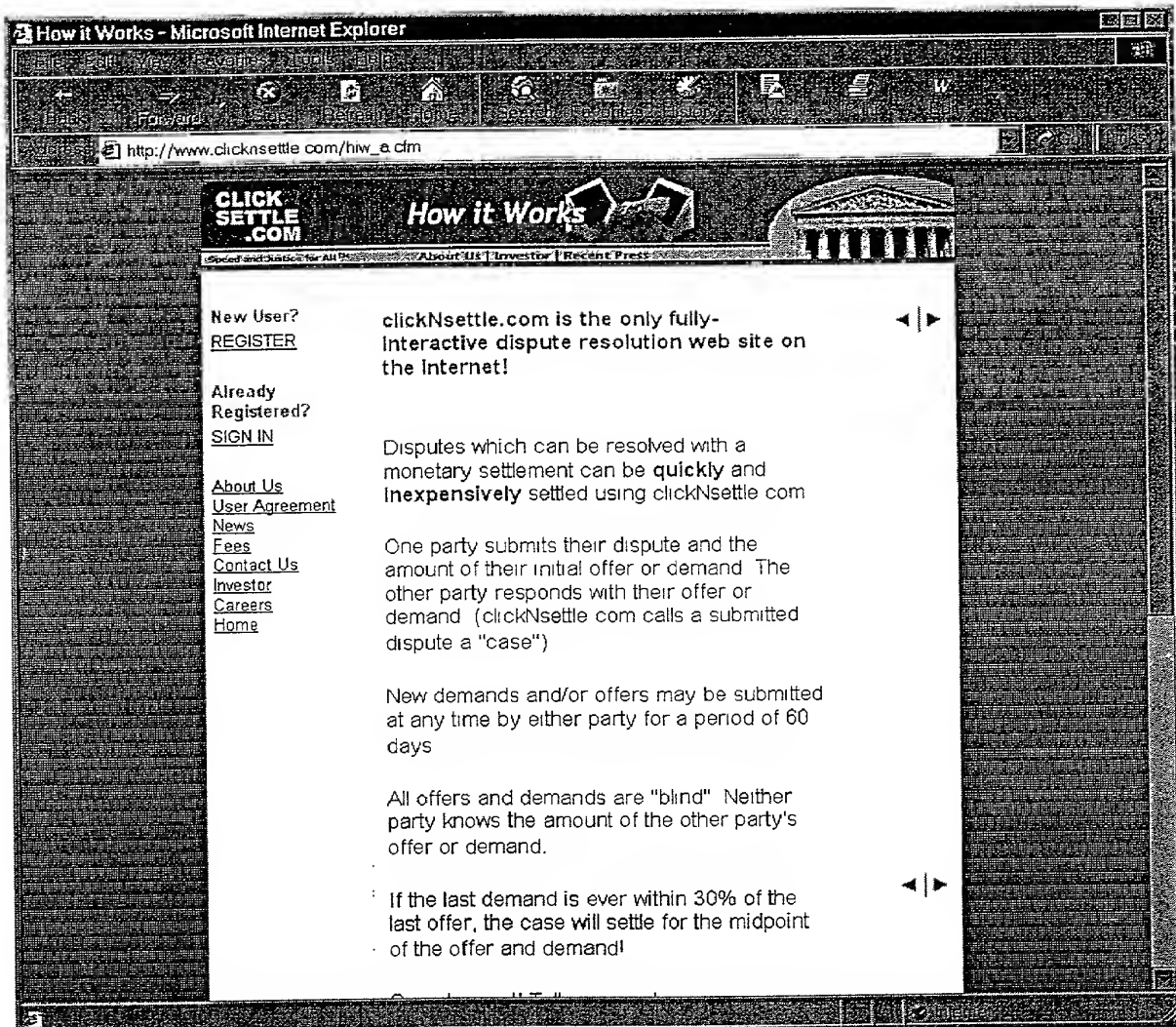


FIG. 3

FIG. 3

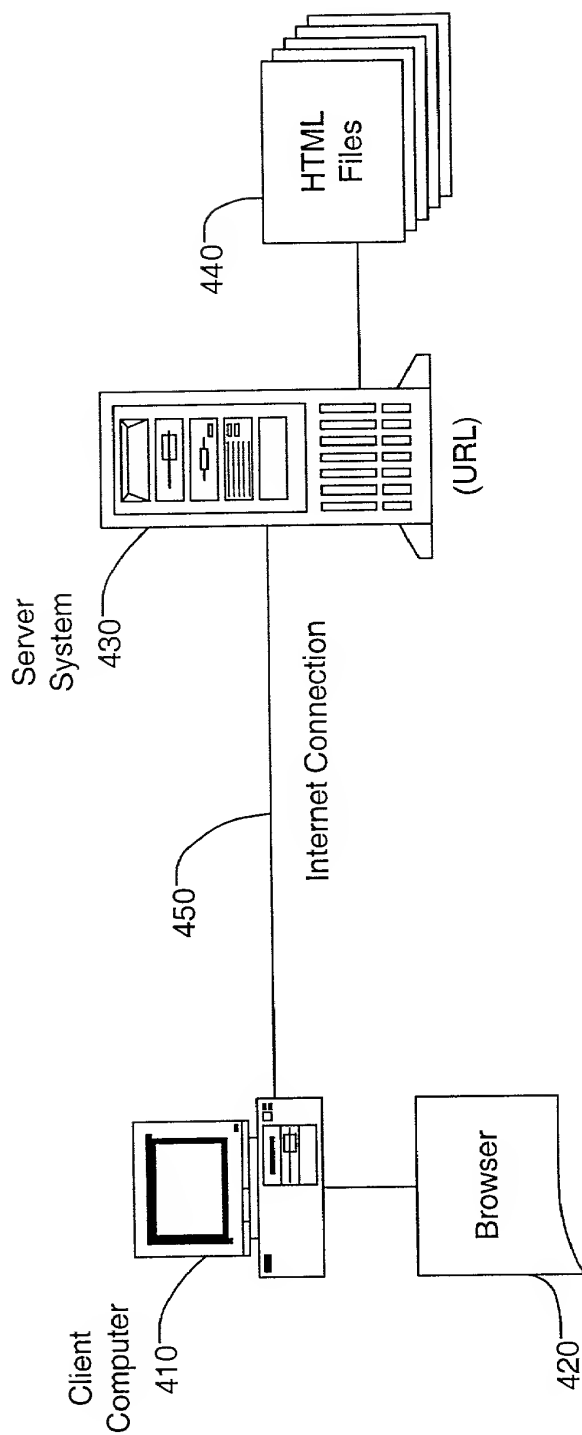


FIG. 4

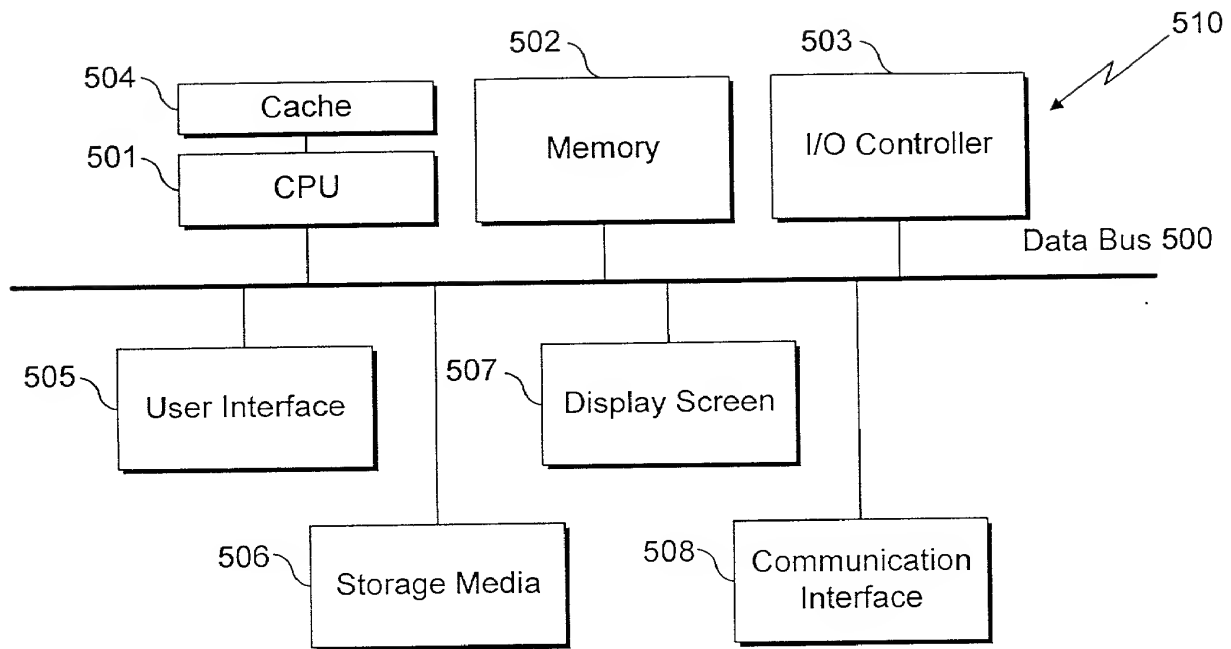


FIG. 5A

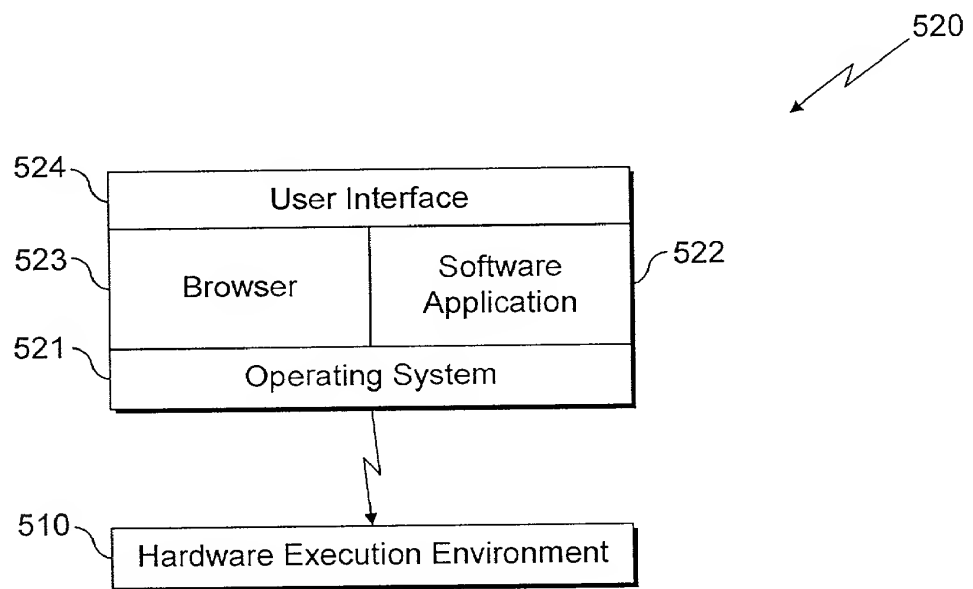


FIG. 5B

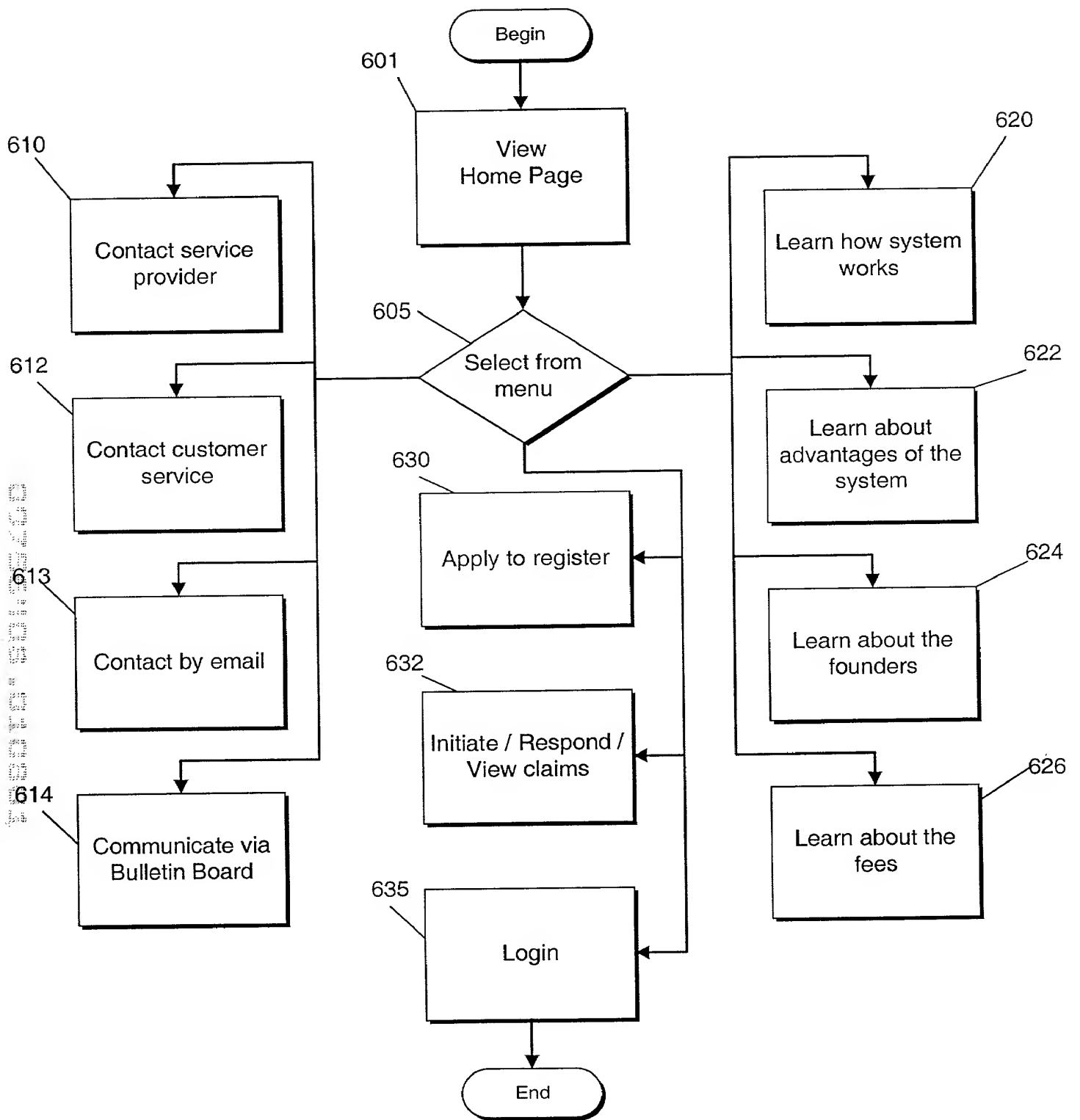


FIG. 6

FIG. 7

Home Page

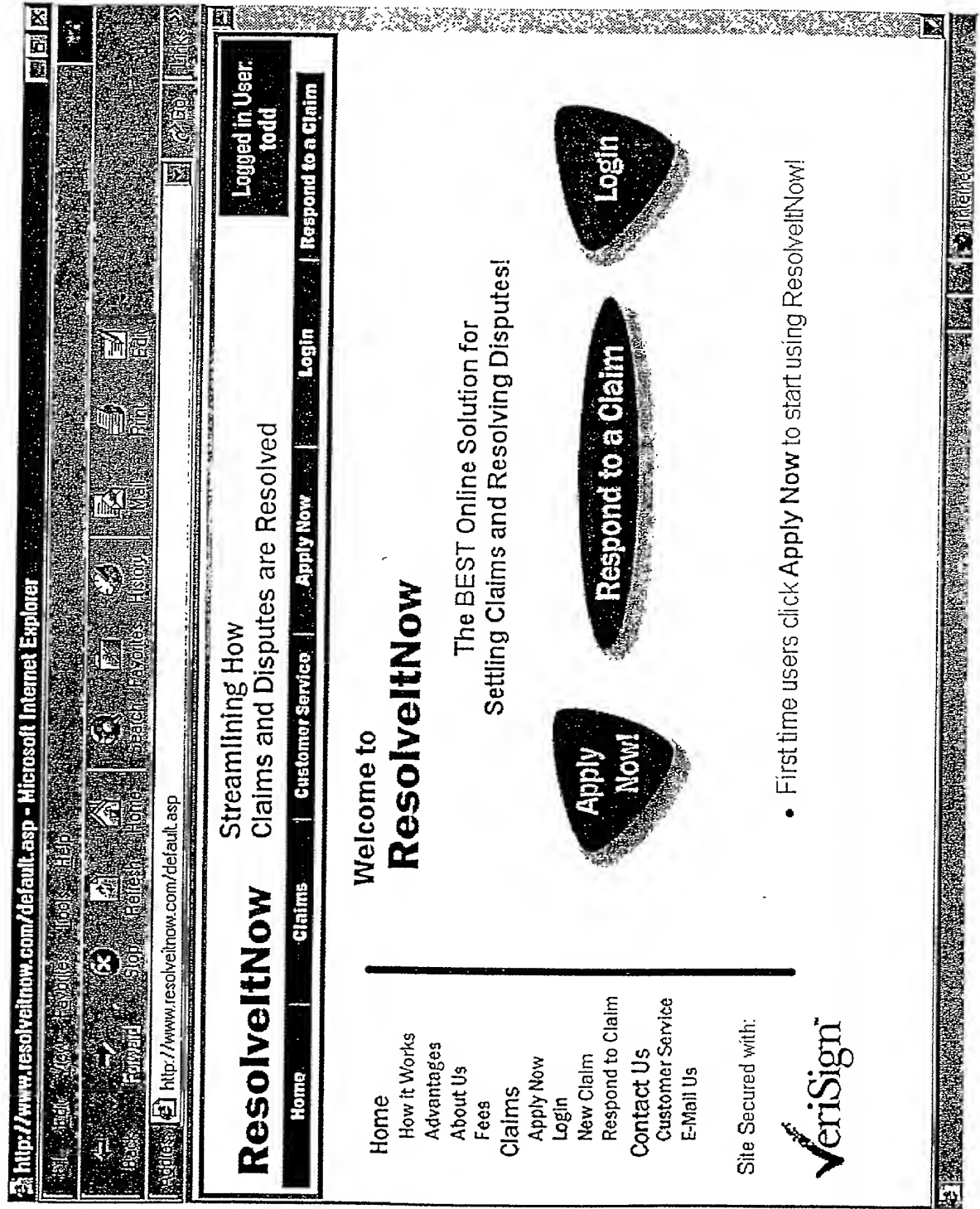


FIG. 8

How It Works

The screenshot shows a web browser window displaying the ResolveItNow website. The browser's address bar shows the URL <http://www.resolveitnow.com/howitworks.asp>. The website has a dark header with the text "About ResolveItNow.com - Microsoft Internet Explorer". Below the header is a navigation bar with links: Home, Claims, Customer Service, Apply Now, Login, and Respond to a Claim. A user status box in the top right corner indicates "Logged in User: todd".

The main content area is titled "Streamlining How Claims and Disputes are Resolved". It includes a section "How It Works..." which describes the process as blind, easy-to-use, and confidential. Below this is a list of steps for initiating a claim:

1. Click on the Apply Now or Login button on the home page.
2. Follow the simple instructions and enter basic information about the claim.
3. Select a desired settlement range from the menus.
4. Click on your confidential settlement range or Enter your confidential settlement offer.
5. The software instantly generates a unique offer identification number and password, then contacts the other party by email and ground mail, inviting them to respond - without revealing your offer or range.

There are also sections for "How Do I Respond To A Claim?" and "Site Secured with: VeriSign". The bottom of the page features a VeriSign logo.

FIG. 9

How it Works (cont.)

About ResolveItNow.com - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History View Print

Address <http://www.resolveitnow.com/howitworks.asp>

First Round Offer/Demand Settlement Parameters:

Your claim/case will settle if the offer and demand are within the range increment you have selected. The settlement will be calculated to be the mid-point between the high amount of the lower range and the low amount of the higher range. For example:

Offer: \$3,000 to \$6,000 **Demand:** \$4,000 to \$7,000

Settlement: \$5,000 or the midpoint between \$6,000 and \$4,000.

\$5,000

Your claim/case will settle if the offer range and demand range touch at either the low or high amount. The settlement will be the point at which the ranges touch. For example:

Offer: \$3,000 to \$6,000 **Demand:** \$6,000 to \$9,000

The diagram illustrates the settlement process. It shows two horizontal bars representing ranges. The first bar, labeled 'Offer: \$3,000 to \$6,000', starts at \$3,000 and ends at \$6,000. The second bar, labeled 'Demand: \$4,000 to \$7,000', starts at \$4,000 and ends at \$7,000. The overlapping region between the two bars is shaded and labeled 'Settlement: \$5,000'. Below the bars, a table summarizes the values:

Offer Range	Demand Range	Settlement
\$3,000 to \$6,000	\$4,000 to \$7,000	\$5,000

FIG. 10

How it Works (cont.)

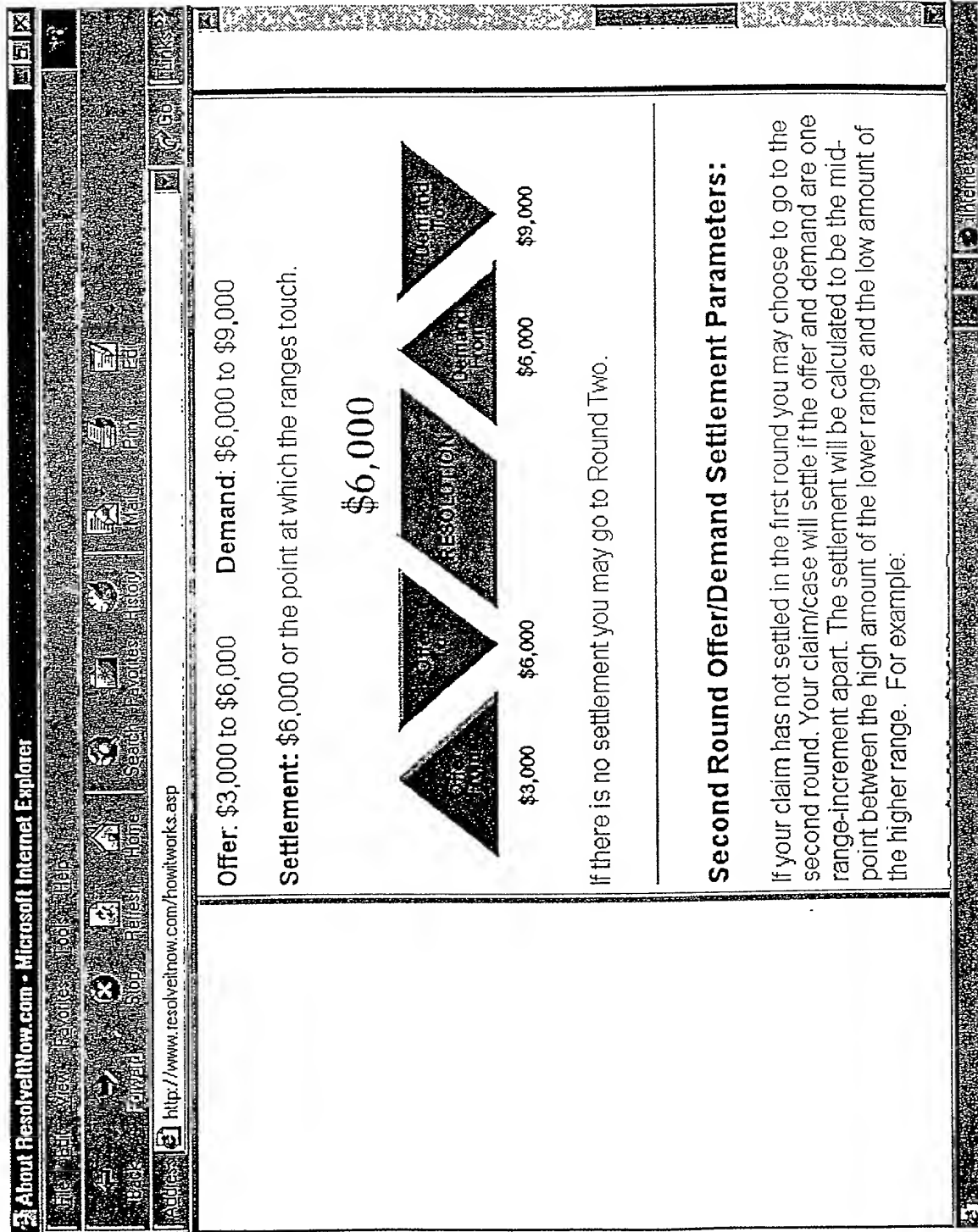


FIG.11

How it Works (cont.)

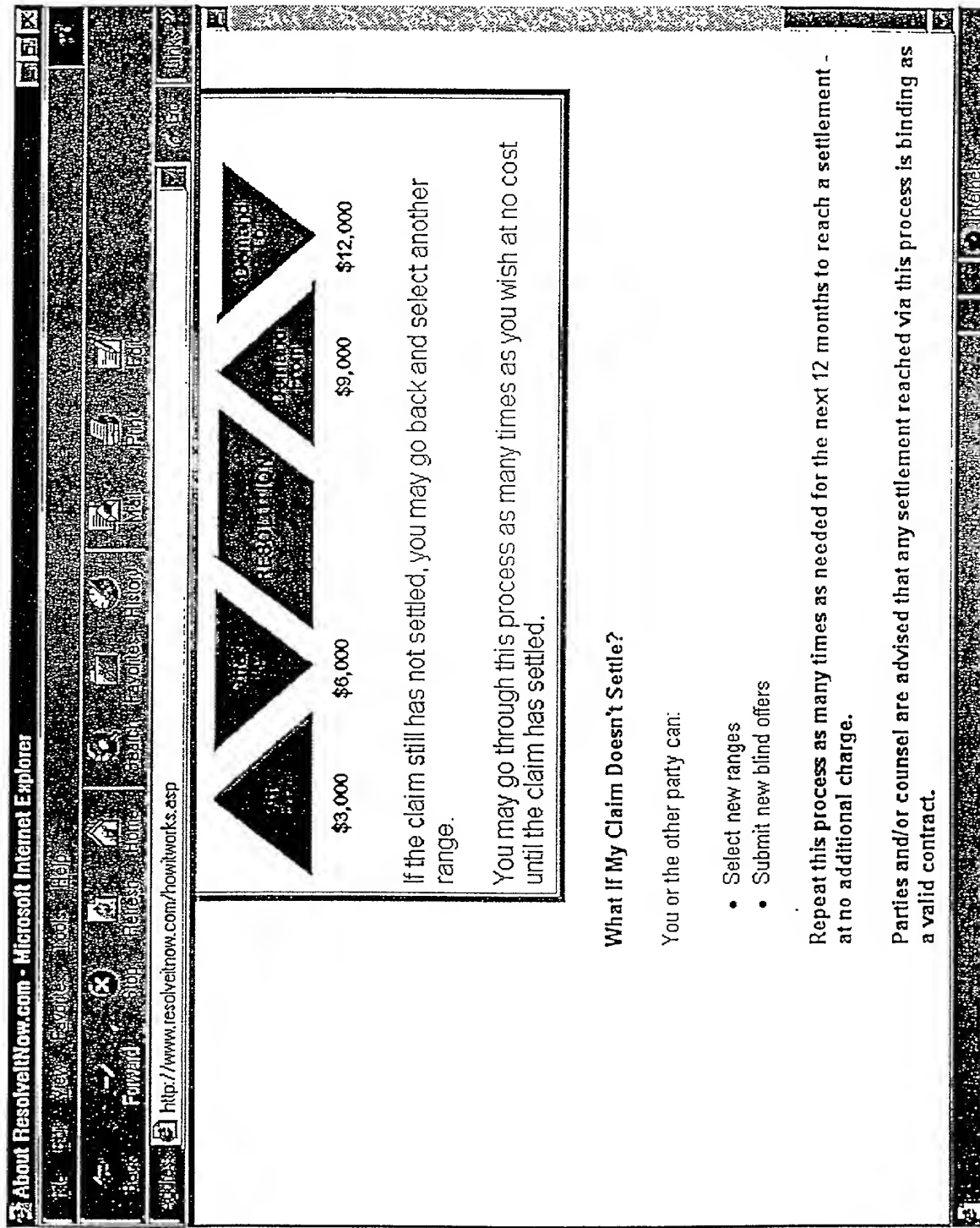


FIG. 12

How It Works (cont.)

About ResolveItNow.com - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address http://www.resolveitnow.com/howitworks.asp

If your claim has not settled in the first round you may choose to go to the second round. Your claim/case will settle if the offer and demand are one range-increment apart. The settlement will be calculated to be the mid-point between the high amount of the lower range and the low amount of the higher range. For example:

Offer: \$3,000 to \$6,000 **Demand:** \$9,000 to \$12,000

Settlement: \$7,500 or the mid-point between \$6,000 and \$9,000.

\$7,500

\$3,000	\$6,000	RESOLUTION	\$9,000	\$12,000
---------	---------	------------	---------	----------

If the claim still has not settled, you may go back and select another range.

You may go through this process as many times as you wish at no cost until the claim has settled.

FIG. 13

Advantages

Advantages - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home

Address http://www.resolveitnow.com/Advantages.asp

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

ResolveItNow

Streamlining How Claims and Disputes are Resolved

ResolveItNow Advantages

Created by Dispute Resolution Experts

Our proprietary online negotiation method was created by a California Superior Court Settlement Judge and a leading ADR lawyer, expert and consultant. They've resolved tens of thousands of claims. You get the full benefit of more than 60 years of combined dispute resolution experience.

Complete Confidentiality

Our blind process is completely automated to enable both parties to present offers without revealing their individual positions or evaluations of the claim. Your offers, strategies and work product will NEVER be revealed to the other side, or to anyone else. And each claim has its own unique ID and password to prevent unauthorized access.

True Objectivity Without Conflicts

Our process only considers two factors - the acceptable settlement range you select, and the specific offers from each party. ResolveItNow's process never dissolves into emotional battles, posturing or personality conflicts, like face-to-face or telephone negotiations sometimes do. You can focus on getting the settlement you want. And it works whether or not each party is represented by counsel.

Home
How it Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

FIG. 14

Advantages (cont.)

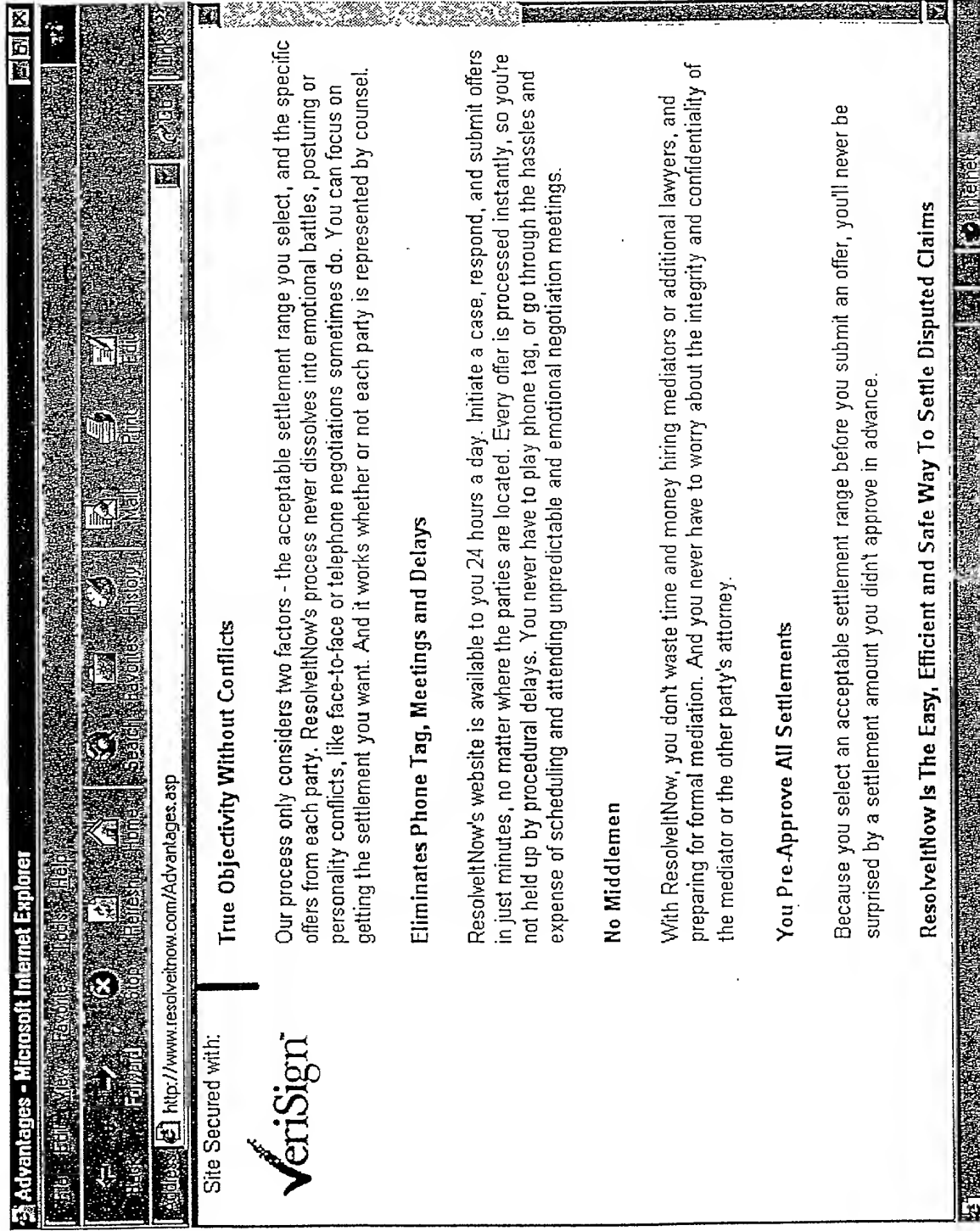


FIG. 15

About Us

The screenshot shows a web browser window with the address bar displaying <http://www.resolveitnow.com/AboutUs.asp>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar contains icons for Back, Forward, Stop, Reload, Home, Search, Favorites, History, Mail, Print, and Run. The main content area is titled "ResolveItNow" and features a navigation bar with links: Home, Claims, Customer Service, Apply Now, Login, and Respond to a Claim. The "About Us" section is highlighted. It introduces Vanessa C.L. Chang, Founder and Chief Executive Officer, and provides a detailed biography of her professional experience in financial consulting, debt management, and corporate finance. The page also mentions the VeriSign security seal.

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

About Us

Vanessa C.L. Chang
Founder and Chief Executive Officer

Ms. Chang, a principal in El & El Investments, provides independent financial consulting and merger and acquisition advisory services. Until recently, she was responsible for building Corporate Real Estate Capital ("CREC"). CREC originated debt and managed the loan portfolio, often selling the loans as either whole loans or into a securitization. CREC, an affiliate of Secured Capital Corp was a \$1 billion debt fund financed by Cargill Financial Services, SunAmerica, Secured Capital and U.S. Realty. Ms. Chang was also responsible for starting and building the merger/acquisition, corporate finance and valuation businesses for KPMG's West Coast practice. Ms. Chang has spent 20 years starting, building and developing professional service businesses outside of the core business of two organizations, Secured Capital, a real estate investment bank and KPMG LLP, a public accounting firm. She is licensed as a practicing Certified Public Accountant in California and a member of American Institute of Certified Public Accountants. Ms. Chang is also the Chairman of the Library Foundation of Los Angeles and is the Chair of the Business and Finance Committee for Claremont Graduate University.

The Honorable R. William Schoettler
Founder and Vice President, Sales-Legal

Home
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

FIG. 16

About Us (cont.)

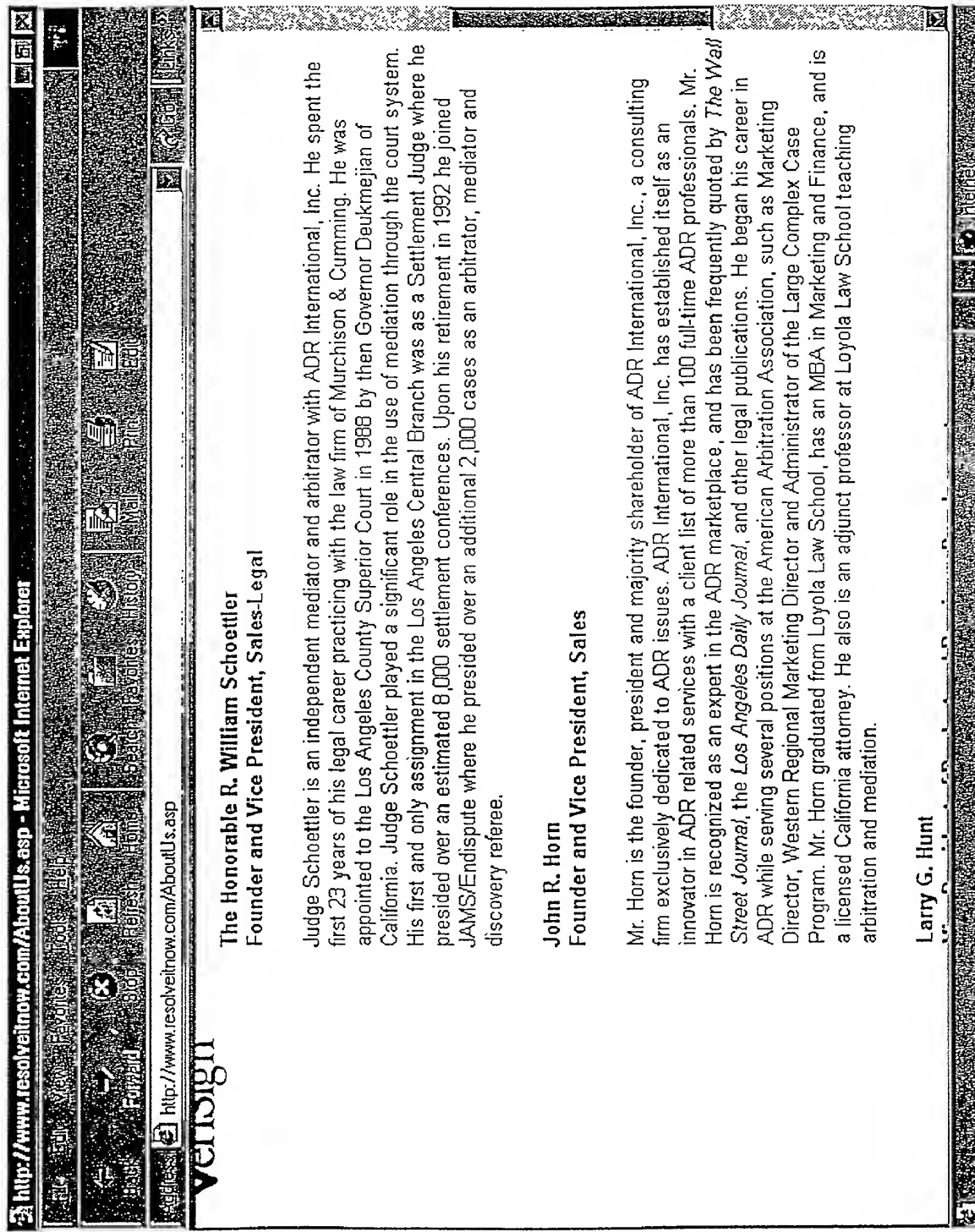


FIG. 17

About Us (cont.)

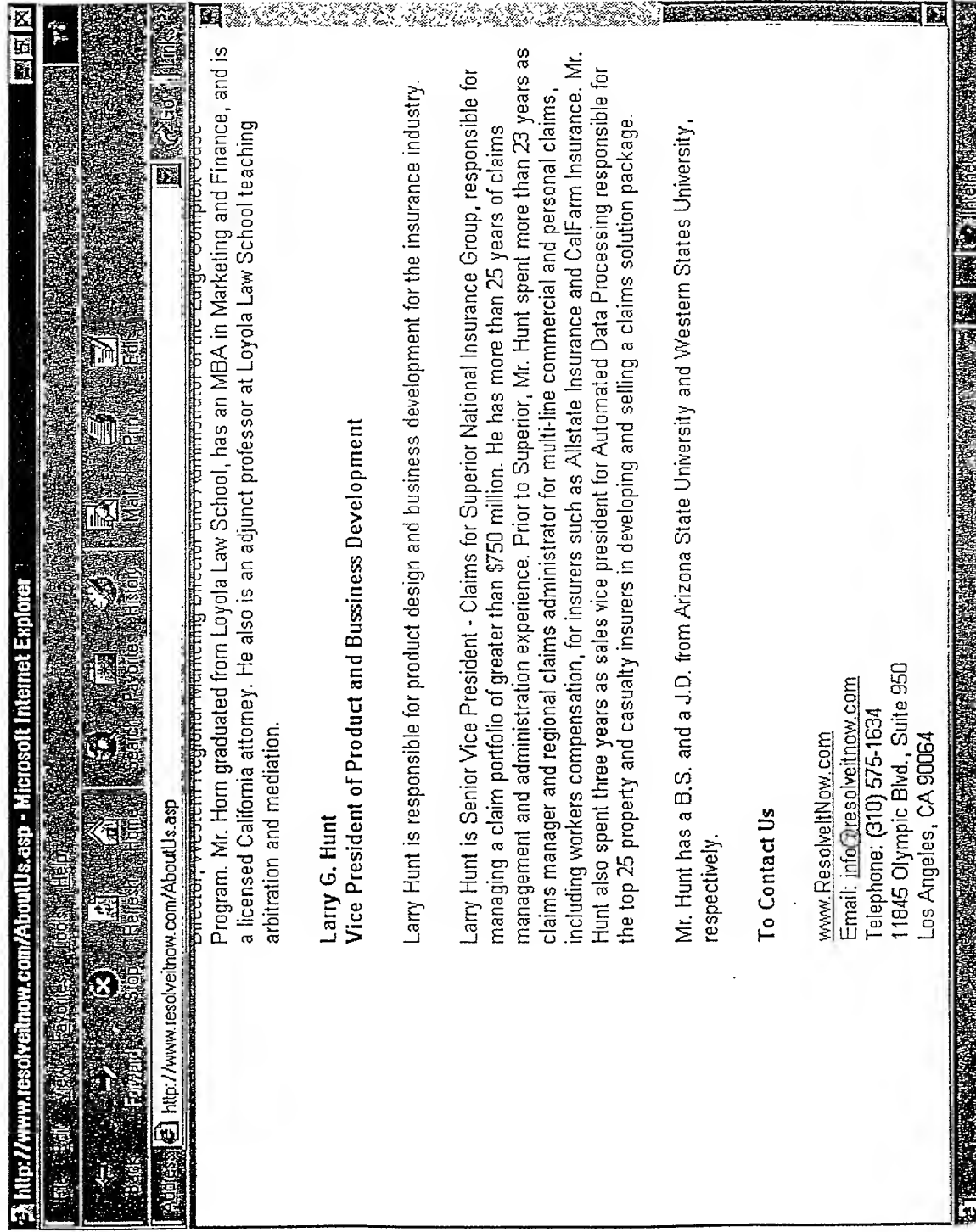


FIG. 18

Fees

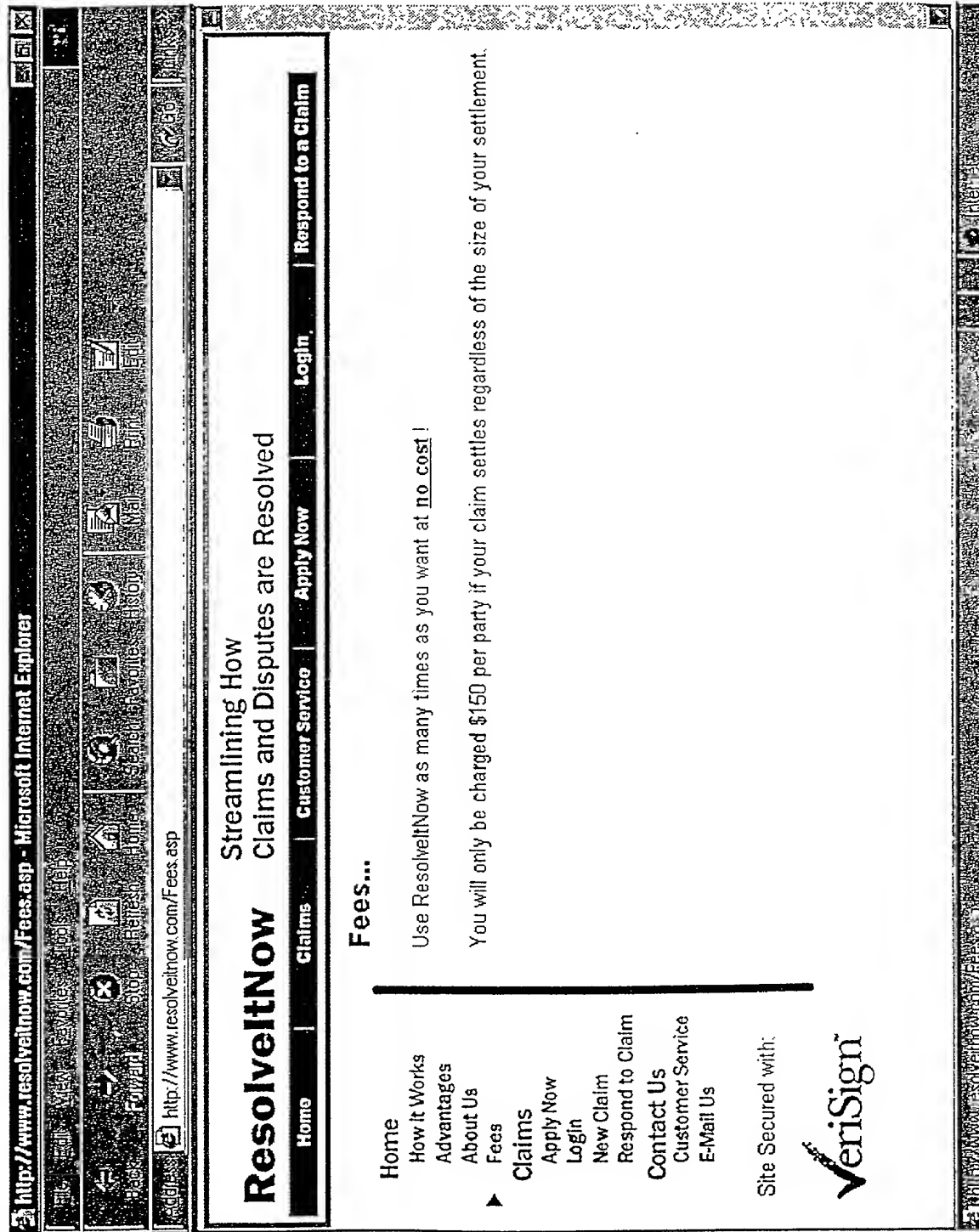


FIG. 19

Customer Service

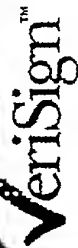
The screenshot shows a web browser window titled "http://www.resolveitnow.com/CustomerService.asp - Microsoft Internet Explorer". The address bar displays "http://www.resolveitnow.com/CustomerService.asp". The browser's toolbar includes buttons for Back, Forward, Stop, Reload, Home, Search, Favorites, History, Mail, Print, and Edit. The main content area has a header with the text "Streamlining How Claims and Disputes are Resolved". Below this is a navigation bar with links: Home, Claims, Customer Service, Apply Now, Login, and Respond to a Claim. The main heading is "Customer Service". A sub-heading reads "If you have any questions, you may:". Below this is a list of three bullet points:

- Email us at info@resolveitnow.com and we will reply within 24 hours.
- Call us at 1(888)900-6000 between the hours of 8.30 a.m. and 5.30 p.m. Pacific Time, Monday to Friday.
- Page us at 1(888)900-6000 for EMERGENCY URGENT matters only and we will respond within 8 hours.

 On the left side of the page, there is a vertical list of links: Home, How It Works, Advantages, About Us, Fees, Claims, Apply Now, Login, New Claim, Respond to Claim, Contact Us, Customer Service, and E-Mail Us. At the bottom left, it says "Site Secured with:". On the bottom right, there is a VeriSign logo.

FIG. 20

VeriSign



The Sign of Trust on the Net[®]

WWW.RESOLVEITNOW.COM is a

VeriSign Secure Site

Security remains the primary concern of on-line consumers. The VeriSign Secure Site Program allows you to learn more about web sites you visit before you submit any confidential information. Please verify that the information below is consistent with the site you are visiting.

Name	WWW.RESOLVEITNOW.COM
Status	Valid
Validity Period	11-Apr-2000 - 11-Apr-2001
Server ID Information	Country = US State = California Locality = Sherman Oaks Organization = ResolveItNow Organizational Unit = ResolveItNow Organizational Unit = Terms of use at www.resolveitnow.com/RPA (c)99 Common Name = www.resolveitnow.com

If the information is correct, you may submit sensitive data (e.g., credit card numbers) to this site with the assurance that:

FIG. 21

VeriSign (cont.)

VeriSign Secure Site - Microsoft Internet Explorer

Server ID Information

State = California

Locality = Sherman Oaks

Organization = ResolveItNow

Organizational Unit = ResolveItNow

Organizational Unit = Terms of use at www.verisign.com/RPA (c)99

Common Name = www.resolveitnow.com

If the information is correct, you may submit sensitive data (e.g., credit card numbers) to this site with the assurance that:

- This site has a VeriSign Secure Server ID.
- VeriSign has verified the organizational name and that RESOLVEITNOW has the proof of right to use it.
- This site legitimately runs under the auspices of RESOLVEITNOW.
- All information sent to this site, if in an SSL session, is encrypted, protecting against disclosure to third parties.

To ensure that this is a legitimate VeriSign Secure Site, make sure that:

- The original URL of the site you are visiting comes from WWW.RESOLVEITNOW.COM.
- The URL of this page is <https://digitalid.verisign.com>.
- The status of the Server ID is Valid.

For questions or comment email secure-site@verisign.com.

FIG. 22

Initiating Party Contact Information

https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntry.asp - Microsoft Internet Explorer

Back Forward Stop Reload Home Favorites History Mail Print Edit

Address: https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntry.asp

ResolveItNow

Home | Claims | Customer Service | Apply New | Login | Respond to a Claim

**Streamlining How
Claims and Disputes are Resolved**

Home

How It Works

Advantages

About Us

Fees

Claims

Apply Now

Login

New Claim

Respond to Claim

Contact Us

Customer Service

E-Mail Us

Initiating Party Contact Information

Name:

E-Mail:

Company (optional):

Address:

City, State Zip:

Telephone:

Fax:

Please Select Billing Method

☒ Charge my credit card

☐ Use company account number

Site Secured with:

VeriSign

FIG. 23

Credit Card Information

<https://www.resolveitnow.com/secure/CaseloadOwnerContactEntryCCandInsNo.asp> - Microsoft Internet Explorer

[File](#) [Edit](#) [View](#) [Favorites](#) [Tools](#) [Help](#)

[Back](#) [Forward](#) [Stop](#) [Reload](#) [Home](#) [Search](#) [Favorites](#) [History](#) [Mail](#) [Print](#) [Edit](#)

[https://www.resolveitnow.com/secure/CaseloadOwnerContactEntryCCandInsNo.asp](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

[Home](#)
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Credit Card Information ...

Credit Card Type:	Visa
Credit Card Number:	
Expiration Date Month:	01 - January
Expiration Date Year:	2000
Name as on Card:	
Billing Address for Card:	
Billing Address (line 2):	
City State Zip:	
Country:	

[Submit](#) [Reset](#)

Site Secured with:

FIG. 24

Supply Password

https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard - Microsoft Internet Explorer

File Edit View Favorites Tools Help Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Links

Address: https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard

ResolveItNow

Streamlining How
Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Home
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

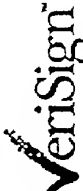
Your personal User ID (UID) number is: 637

You will now need to supply a password to access your cases.
(4 to 8 alpha-numeric characters)

Password

Re-type Password

Site Secured with:

 VeriSign

Internet

FIG. 25

Company Account Information

https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp - Microsoft Internet Explorer

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp

ResolveItNow

Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Company Account Information...

This information is pre-assigned by ResolveItNow.com

Company/Account Number:

User Name:

Password:

Submit Reset

Home

How it Works

Advantages

About Us

Fees

Claims

Apply Now

Login

New Claim

Respond to Claim

Contact Us

Customer Service

E-Mail Us

Site Secured with:

VeriSign

FIG. 26

Newly Registered User

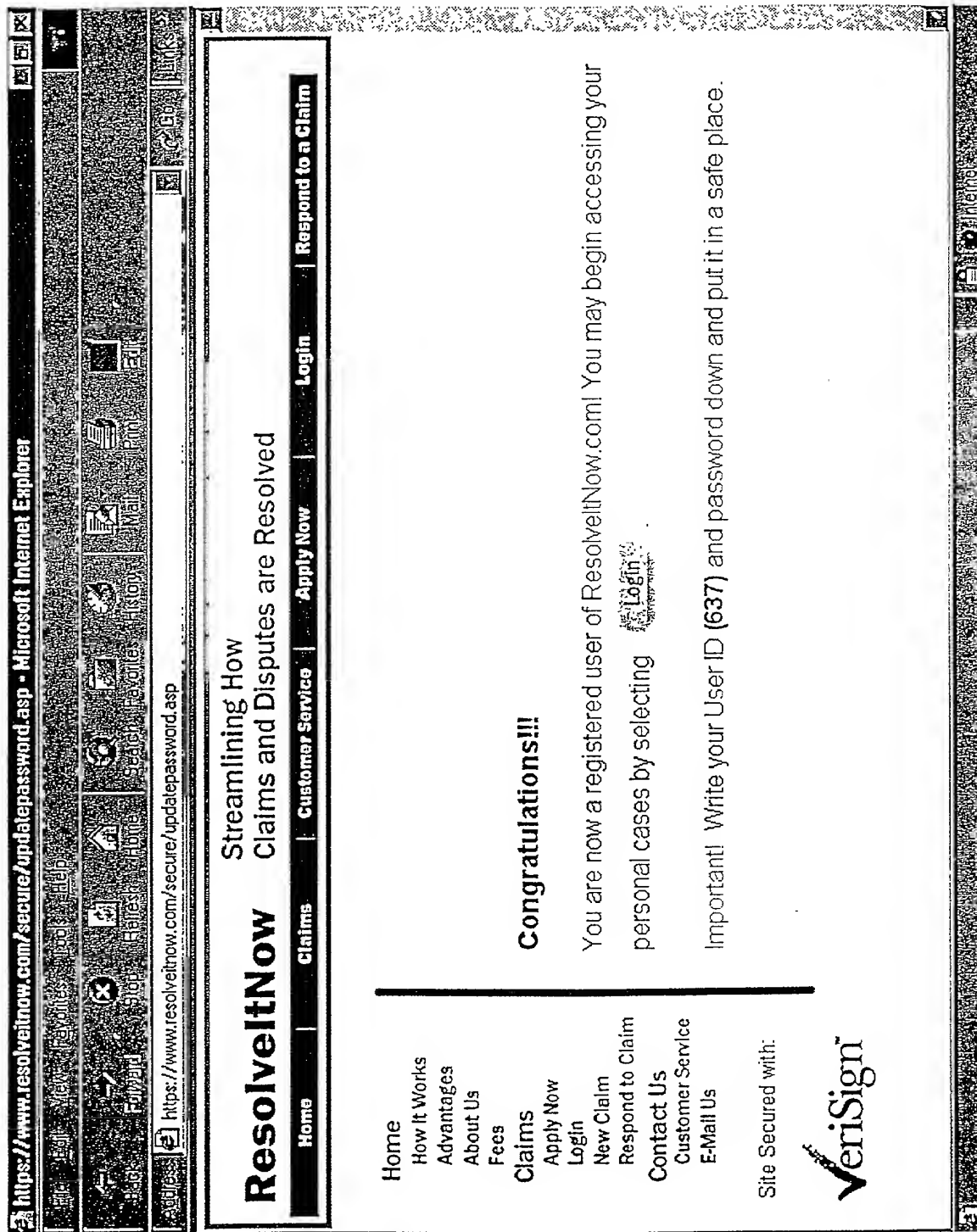


FIG. 27

Login

https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Eq

https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Registered Initiating-Party Login

Home
How it Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

Please enter your ResolveItNow.com ID and Password.

ID:

Password:

Submit Clear

FIG. 28

Click for New Claim

ResolveItNow
Streamlining How
Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Claims

Home
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:
VeriSign

Your portfolio is empty.
To add a new claim click [New Claim](#).

R# = Current Round P = Pending

Claims Status

<https://www.resolveitnow.com/secure/claims.asp?CalledFrom=Button> - Microsoft Internet Explorer

[Home](#)
[Claims](#)
[Customer Service](#)
[Apply Now](#)
[Login](#)
[Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#)
[About Us](#)
[Advantages](#)
[How it Works](#)
[Contact Us](#)
[Customer Service](#)
[E-Mail Us](#)
[Respond to Claim](#)
[New Claim](#)
[Login](#)
[Apply Now](#)
[Fees](#)

Claims

[R*](#) = Current Round [P](#) = Pending

Claimant(s)	Replying Party (ies)	Date	Status
R* Henry James Add/Deleted Parties Modify Range Selection Delete Claim <small>CONTACT THE FINANCIAL SERVICES GROUP</small>	P Frank Wells	5/17/00 3:08:55 PM	Active
R1 Henry James Add/Deleted Parties Modify Range Selection Delete Claim <small>CONTACT THE FINANCIAL SERVICES GROUP</small>	P \$24,000 - \$27,000		
R1 John Doe Add/Deleted Parties Modify Range Selection Delete Claim <small>CONTACT THE FINANCIAL SERVICES GROUP</small>	P \$30,000 - \$32,000	5/17/00 3:02:58 PM	Active

Site Secured with:

FIG. 30

New Claim Information

[Home](#)
[Claims](#)
[Customer Service](#)
[Apply Now](#)
[Login](#)
[Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#)
[How it Works](#)
[Advantages](#)
[About Us](#)
[Fees](#)
[Claims](#)
[Apply Now](#)
[Login](#)
[New Claim](#)
[Respond to Claim](#)
[Contact Us](#)
[Customer Service](#)
[E-Mail Us](#)

Site Secured with:

Address: <https://www.resolveitnow.com/secure/plaintiffomheader.asp>

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

New Claim

Please enter your new claim information.

Claim Number:

Your role in this dispute is: to PAY a recovery (Respondent/Defendant) ☐

Date of Loss:

Type of Loss: Auto - commercial ☐

Insurance Company:

Policy Number:

Address:

City, State Zip:

Phone:

Fax:

E-Mail:

Note: The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on [Claims](#)

[Next Step >>>](#)

FIG. 31

h

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address: https://www.resolveitnow.com/secure/plaintiff/header.asp Go Links

ResolveItNow Streamlining How Claims and Disputes are Resolved **Logged in User: Adjuster**

Home Claims Customer Service Apply Now Login Respond to a Claim

Home
How it Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with VeriSign

New Claim

Please enter your new claim information.

Claim Number: CL77

Your role in this dispute is: to SEEK a recovery payment (Claimant/Plaintiff) ☒

Date of Loss: 4/1/00

Type of Loss: Auto - commercial

Insurance Company: Auto - commercial

Policy Number: Breach of Contract - Real Estate

Address: Construction Defect

City, State, Zip: Directors & Officers

Phone: Employee Termination

Fax: Fire

E-Mail: Medical malpractice

Property Damage

Slip and Fall

Note:
The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on [Claims](#).

Next Step >

Internet

FIG. 32

Claimant & Replying Party Info

<https://www.resolveitnow.com/secure/PlaintiffForm.asp>

[File](#) [Edit](#) [View](#) [Favorites](#) [Tools](#) [Help](#)

[Back](#) [Forward](#) [Stop](#) [Refresh](#) [Home](#) [Search](#) [Favorites](#) [History](#) [Mail](#) [Print](#) [Edit](#)

<https://www.resolveitnow.com/secure/PlaintiffForm.asp>

ResolveItNow Streamlining How Claims and Disputes are Resolved

[Home](#) [Claims](#) [Customer Service](#) [Apply Now](#) [Login](#) [Respond to a Claim](#)

[Home](#)
[How it Works](#)
[Advantages](#)
[About Us](#)
[Fees](#)

[Claims](#)
[Apply Now](#)
[Login](#)
[New Claim](#)
[Respond to Claim](#)

[Contact Us](#)
[Customer Service](#)
[E-Mail Us](#)

Site Secured with:

For Claim #5465465

Add one (1) or multiple Claimants and Replying Parties below.

Claimants	Replying Parties
<div> <div>Name</div> <div>E-Mail</div> <div>Company</div> <div>Address 1</div> <div>Address 2</div> <div>Phone</div> <div>Fax</div> </div>	<div> <div>Name</div> <div>E-Mail</div> <div>Company</div> <div>Address 1</div> <div>Address 2</div> <div>Phone</div> <div>Fax</div> </div>

[Add Claimant >>](#)
[Remove Claimant <<](#)
[Add Replying Party >>](#)
[Remove Replying Party <<](#)

[Next Step \(Assign Claimant Parties\) >>](#)

FIG. 33

Range Selection

<https://www.resolveitnow.com/secure/RangeSelect.asp?RangeID=1&CaseID=7019> - Microsoft Internet Explorer

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [Forward](#) | [Stop](#) | [Refresh](#) | [Home](#) | [Desktop](#) | [Favorites](#) | [History](#) | [Mail](#) | [Edit](#)

<https://www.resolveitnow.com/secure/RangeSelect.asp?RangeID=1&CaseID=7019>

Range Selection for Claim #5465465

Enter your desired increment amount: 2000 [Refresh Ranges](#)

A: \$0 - \$2,000	G: \$12,000 - \$14,000	M: \$24,000 - \$26,000
B: \$2,000 - \$4,000	H: \$14,000 - \$16,000	N: \$26,000 - \$28,000
C: \$4,000 - \$6,000	I: \$16,000 - \$18,000	O: \$28,000 - \$30,000
D: \$6,000 - \$8,000	J: \$18,000 - \$20,000	P: \$30,000 - \$32,000
E: \$8,000 - \$10,000	K: \$20,000 - \$22,000	Q: \$32,000 - \$34,000
F: \$10,000 - \$12,000	L: \$22,000 - \$24,000	R: \$34,000 - \$36,000

[Select Claimant](#)
John Doe (\$0 - \$0)

[Selected Range](#) 30000 [32000](#)
☐ Option One (default)
☒ Option Two (expanded parameters)

[Set Settlement Range](#) [Finished](#)

Calculate Potential Settlement Amounts

[Home](#)
[How It Works](#)
[Advantages](#)
[About Us](#)
[Fees](#)
[Claims](#)
[Apply Now](#)
[Login](#)
[New Claim](#)
[Respond to Claim](#)
[Contact Us](#)
[Customer Service](#)
[E-Mail Us](#)

Site Secured with:

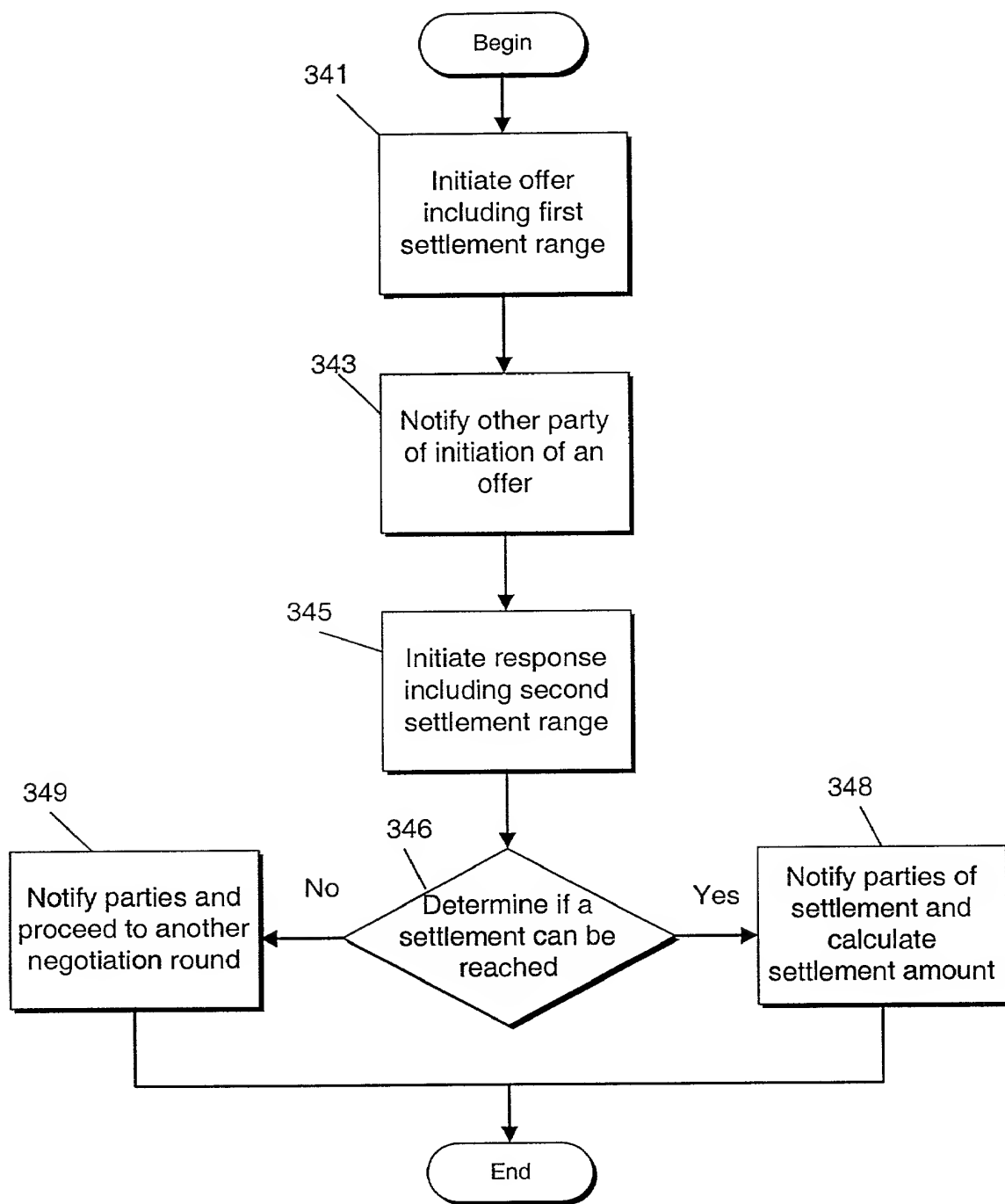


FIG. 34

FIG. 35

Calculate Potential Settlement Amounts

https://www.resolveitnow.co... | Microsoft Internet Explorer

File Edit View Favorites History Mail Print Edit

RangeSelect.asp?RangeID=1&CaseID=7019

Streamlining How
Claims and Disputes are Resolved

Customer Service | Apply Now | Login | Respond to a Claim

Refresh Ranges

Enter your desired increment amount: 2000

Calculate Potential Settlement Amounts

From Amount To Amount
\$30,000.00 \$32,000.00

Option 1 Settlement Calculation:
\$30,000 \$32,000

Option 2 Settlement Calculation:
\$29,000 \$33,000

how it works

Advantages
About Us
Fees

Claims
Apply Now
Login
New Claim
Respond to Claim

Contact Us
Customer Service
E-Mail Us

Site Secured with:
VeriSign

Select Claimant
John Doe (\$30,000 - \$32,000)

Select Range
30000 32000

Option One (default)
Option Two (expanded parameters)

Settlement Range Finished

Calculate Potential Settlement Amounts

Letter	Amount Range
A:	\$0 - \$2,000
B:	\$2,000 - \$4,000
C:	\$4,000 - \$6,000
D:	\$6,000 - \$8,000
E:	\$8,000 - \$10,000
F:	\$10,000 - \$12,000
G:	\$12,000 - \$14,000
H:	\$14,000 - \$16,000
I:	\$16,000 - \$18,000
J:	\$18,000 - \$20,000
K:	\$20,000 - \$22,000
L:	\$22,000 - \$24,000
M:	\$24,000 - \$26,000
N:	\$26,000 - \$28,000
O:	\$28,000 - \$30,000
P:	\$30,000 - \$32,000
Q:	\$32,000 - \$34,000
R:	\$34,000 - \$36,000

FIG. 36

Terms and Conditions

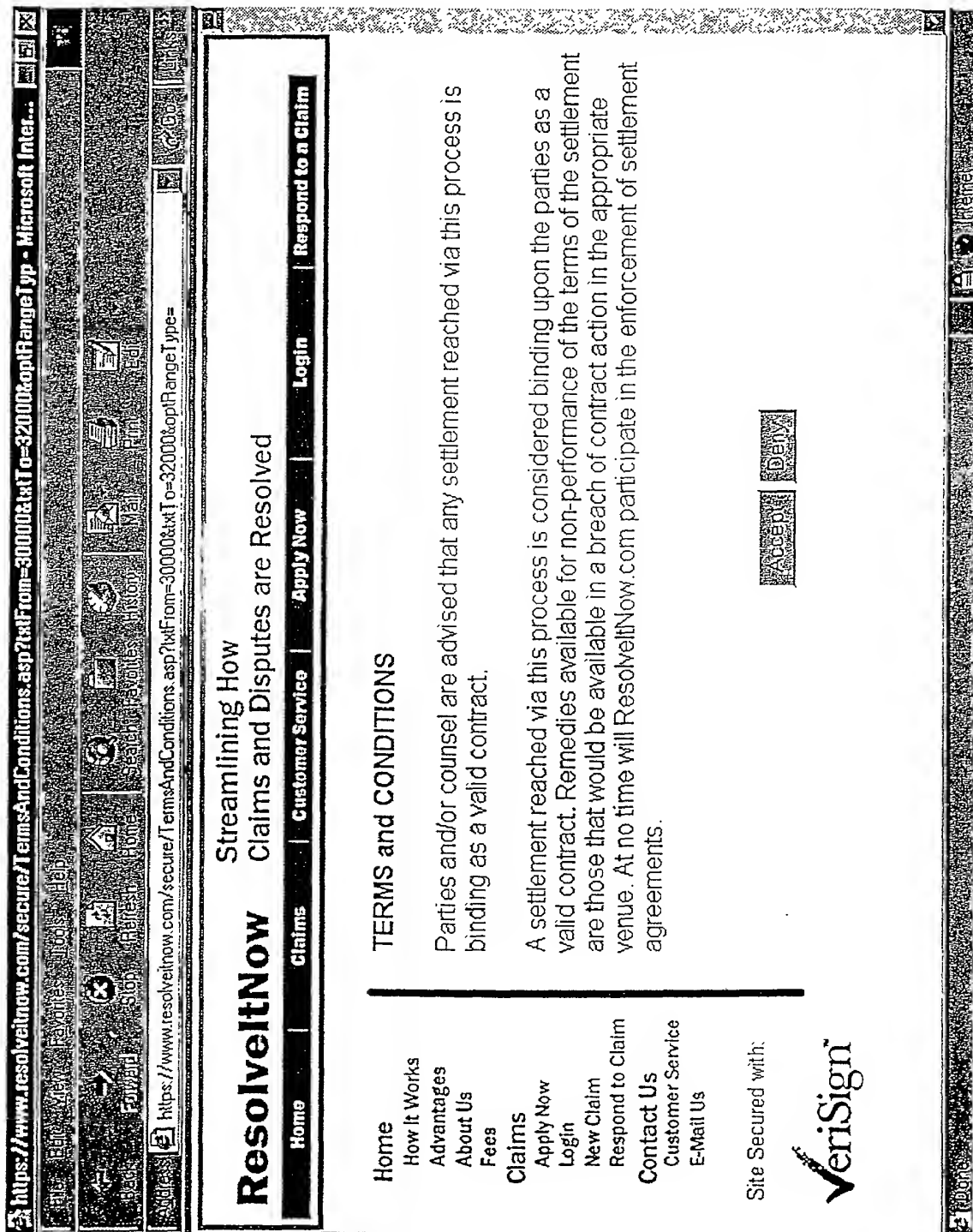


FIG. 37

Filing Completed

ResolveItNow Streamlining How Claims and Disputes are Resolved

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

Filing Completed!

Your respondent(s) will be receiving notification via e-mail requesting their participation in resolving this claim #5465465 with ResolvItNow.com.

The following respondents will be notified:

- **Mary Smith (tsevier@davidgrant.com)**

Thank you for using ResolvItNow!

Site Secured with: **VeriSign**

Home
 How it Works
 Advantages
 About Us
 Fees
 Claims
 Apply Now
 Login
 New Claim
 Respond to Claim
 Contact Us
 Customer Service
 E-Mail Us

FIG. 38

Filing Aborted

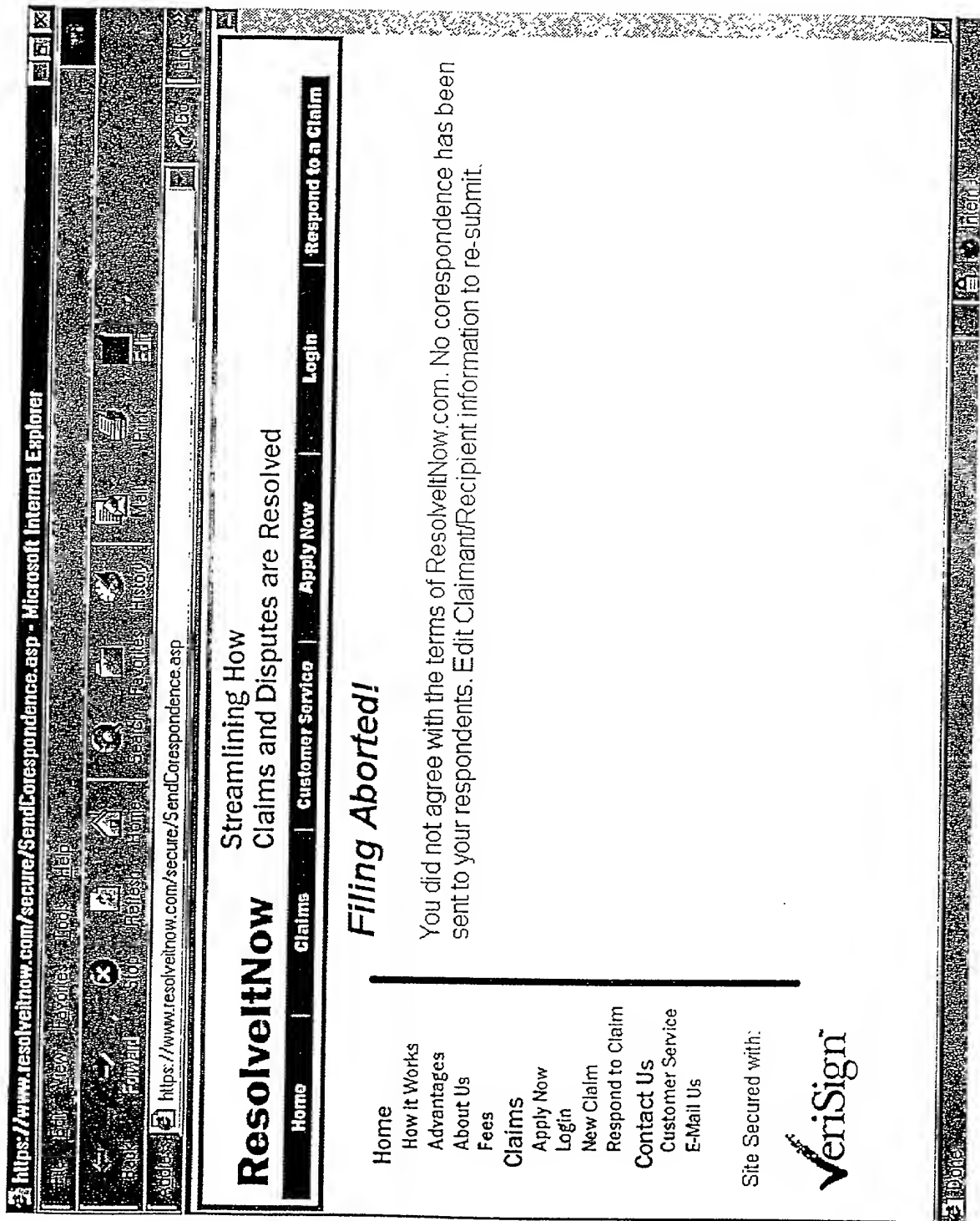


FIG. 39

Claims Status

<https://www.resolveitnow.com/secure/claims.asp?CalledFrom=Button> - Microsoft Internet Explorer

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [How It Works](#) | [Advantages](#) | [About Us](#) | [Fees](#) | [Claims](#) | [Apply Now](#) | [Login](#) | [New Claim](#) | [Respond to Claim](#) | [Contact Us](#) | [Customer Service](#) | [E-Mail Us](#)

Site Secured with:

Claims

R* = Current Round P = Pending

Claimant(s)	Amount	Replied Party(ies)	Status	Date
Claimant(s) Add/Delete Parties Modify Range Selection Delete Claim	\$24,000 - \$27,000	Replied Party(ies) P Frank Wells	Active	Date: 5/1/00 3:08:55 PM
Claimant(s) Add/Delete Parties Modify Range Selection Delete Claim	\$30,000 - \$32,000	Replied Party(ies) P Mary Smith	Active	Date: 5/1/00 3:02:58 PM

FIG. 40

Reply to a Claim – Range Selection

<https://www.resolveitnow.com/secure/RespondentRangeSelect.asp> - Microsoft Internet Explorer

[Home](#) | [Claims](#) | [Customer Service](#) | [Apply Now](#) | [Login](#) | [Respond to a Claim](#)

ResolveItNow

Streamlining How Claims and Disputes are Resolved

[Home](#) | [How it Works](#) | [Advantages](#) | [About Us](#) | [Fees](#) | [Claims](#) | [Apply Now](#) | [Login](#) | [New Claim](#) | [Respond to Claim](#) | [Contact Us](#) | [Customer Service](#) | [E-Mail Us](#)

Site Secured with:

Range Selection

You may select any amount from the displayed range. You may also choose to input your own range by typing in the fields supplied below*.

Increment Selected: **\$3,000**

A: \$0 - \$3,000	G: \$18,000 - \$21,000	M: \$36,000 - \$39,000
B: \$3,000 - \$6,000	H: \$21,000 - \$24,000	N: \$39,000 - \$42,000
C: \$6,000 - \$9,000	I: \$24,000 - \$27,000	O: \$42,000 - \$45,000
D: \$9,000 - \$12,000	J: \$27,000 - \$30,000	P: \$45,000 - \$48,000
E: \$12,000 - \$15,000	K: \$30,000 - \$33,000	Q: \$48,000 - \$51,000
F: \$15,000 - \$18,000	L: \$33,000 - \$36,000	R: \$51,000 - \$54,000

Selected Range: -

[Submit Dispute](#)

Round 1

FIG. 41

Offer Submission - Accepted

https://www.resolveitnow.com/secure/SubmitOffer.asp - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Web Folders

Address: https://www.resolveitnow.com/secure/SubmitOffer.asp

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Offer Submission

ResolveItNow.com ***** Congratulations! The selections of the parties are within the parameters deemed acceptable by the parties. The amount of the settlement is **\$16,500.00**. The parties are reminded that a \$150 administrative fee will be assessed to each party.

Thank you for using ResolveItNow.com!

Home
How it Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

Contains commands for working with the selected items.

FIG. 42

Offer Submission – No Match

https://www.resolveitnow.com/secure/SubmitOffer.asp - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address: https://www.resolveitnow.com/secure/SubmitOffer.asp

ResolveItNow

Streamlining How Claims and Disputes are Resolved

Home | Claims | Customer Service | Apply Now | Login | Respond to a Claim

Logged in User: todd

Offer Submission

Sorry, no match.

Unfortunately the ranges selected by the parties do not fall with the settlement parameters. To encourage further settlement negotiations, the identification number assigned to this particular matter will remain active for 12 months from this date. The parties are free to engage in the ResolveItNow negotiation process an unlimited amount of times within said period.

To try again using different amounts, please wait for an E-Mail or letter from ResolveItNow that will inform you that the opposing party has selected an new settlement range for another chance at resolving this claim.

An E-Mail has been sent to the Initiating Party (todd) confirming your attempt to settle this claim.

Home
How It Works
Advantages
About Us
Fees
Claims
Apply Now
Login
New Claim
Respond to Claim
Contact Us
Customer Service
E-Mail Us

Site Secured with:

VeriSign

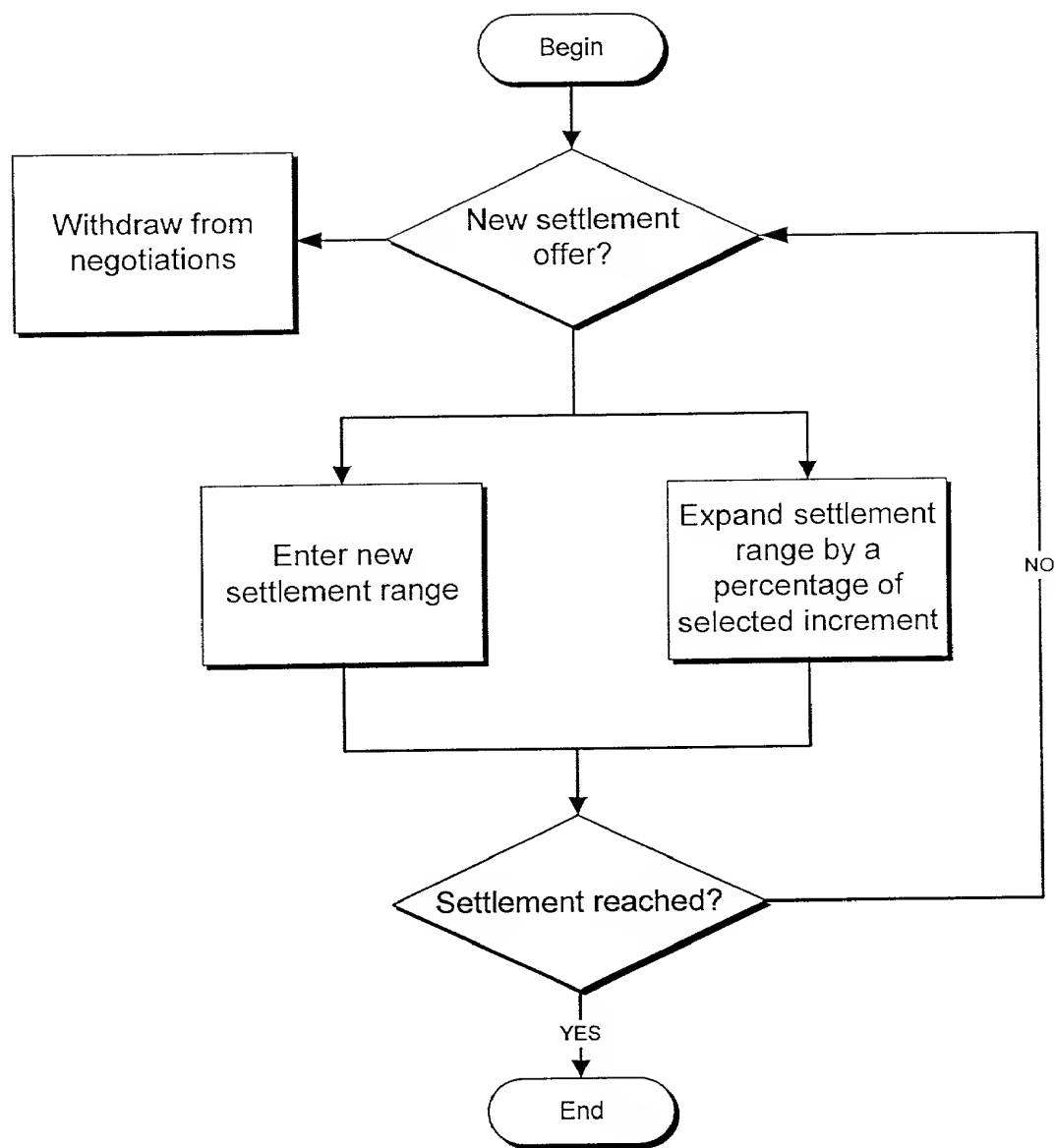


FIG. 43

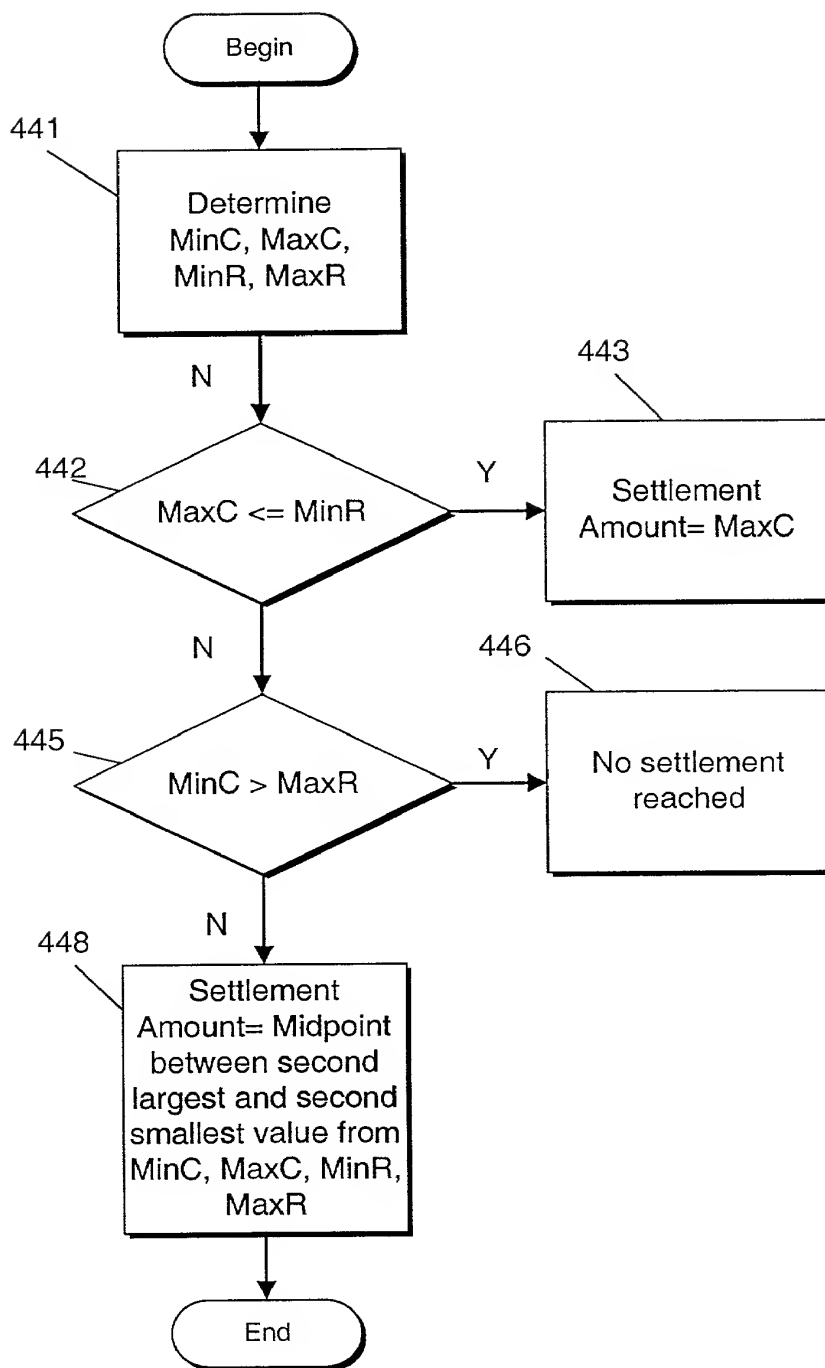


FIG. 44